

# RAJWEBCONSULTING SERVER MANAGEMENT SERVICE



## Why Choose Us?

- 1) We are uniquely qualified to support our own software and servers that run our software.
- 2) 24/7 access to our Support Ticket System to report any server issues.

## Basic Package ~ \$35/mo

- Server Software Updates. (e.g., Apache, PHP, OpenSSL)
- Security System Updates (e.g., Kernel Updates)
- Troubleshooting\* (e.g., Overloaded Apache Server due to many Website Visitors)
- Low monthly price!
- Only \$20/mo more for each additional server in a multi-server, “cluster” configuration †

## Advanced Package ~ \$45/mo

- All Features of Basic Package
- Server Monitoring (via Munin software)
- Installation / Configuration of 5 Software Packages included (e.g., FFmpeg or Apache Webserver from the Debian repo)
- Low monthly price!
- Only \$25/mo more for each additional server in a multi-server, “cluster” configuration †

## Per-Case Basis ~ \$30-40/hr

- Pay for support only when you need it
- Includes any services provided in the Basic and Advanced Packages

## Additional Information

- Client must have a Debian Linux web server, with either Plesk or ISPConfig hosting control panel installed
- The customer is responsible for file/data backups (e.g., by performing [automatic backups via Plesk](#))
- This Server Management Service does not include writing/editing of website code (e.g., HTML, CSS, PHP, JavaScript).

\* *Guaranteed response time within (at most!) 12-24 hours of incident.*

† *Multi-server, cluster configuration consists of either 1) a [HAProxy](#) setup or 2) multiple [OVH Dedicated servers](#) and an [OVH Load Balancing IP](#).*